

WARRANTY CONDITIONS

SOLAR KERBEROS

UNITES Systems a.s. (hereafter UNITES) guarantees full function and lack of defects of its technical devices for a warranty period as specified below.

1. Warranty duration

UNITES provides warranty period 24 months from the date of purchase.

2. Extent of warranty

In case of defect or malfunction of a device within the warranty period, except for cases listed in Clause 5, the device will be replaced within a reasonable time, in either case free of charge, unless this is impossible or disproportionate.

Any further claims, especially claims for compensation of damages resulting directly or indirectly from the defect or claims for replacement of further costs in connection with the installation and removal of devices or claims for loss of profits are not covered by this warranty.

UNITES will not take any responsibility for the potential damages to health or property caused by poor operation or handling of the device.

3. Extent of Replacement

UNITES will maintain stock of each type of device during the warranty period only at its own reasonable discretion. In case an identical replacement device is not in stock anymore UNITES is allowed to replace the defective SOLAR KERBEROS with a comparable device of the same or superior performance. The exchange and connection of peripheral devices due to possible non-compatibility with the replacement device, or other necessary adjustments to the surrounding installations of the device (including power lines, ventilation and safety installations) are not covered by this warranty. However, UNITES shall within the bounds of reasonability do its best to minimize the effort of such adaptation work.

4. Warranty Duration in Case of Replacement

In case of replacement of devices under this warranty, the replacing device will take up the remaining warranty time of the original device.

5. Exclusion of Warranty

Especially in the following cases, this warranty does not apply:

- damage during transport or handling;
- technical intrusions, modifications or repairs of the devices not authorized by UNITES;
- use of devices for purposes they are not intended for, incorrect or unreasonable manipulation, incorrect or unreasonable installation;
- failure to observe the manufacturer's operating, installation and maintenance directions given by user and installation manuals;
- inadequate environmental conditions (e.g. insufficient ventilation of the device; humidity etc.);
- superior force (e.g. lightning strike, overvoltage, floods, fire, etc.);
- the device exposed to external vibration, located near strong electromagnetic field and exposed to direct sunlight.

6. Handling of Warranty Cases

For the processing of warranty cases please contact your seller.

Please hold the serial number, article description, a short description of the defect and the purchase receipt ready for transmission.

The device uninstallation must be performed by an authorized person.

Any repair action taken by the buyer or third parties without authorization by UNITES will not be compensated.

In case these terms on the handling of warranty cases are not respected, UNITES may refuse its warranty performances.

7. After Expiration of Warranty Period

The costs for repair or replacement of devices after expiration of the warranty period are invoiced by UNITES on a time and material basis. UNITES will maintain repair and replacement capabilities beyond the warranty time only at its own discretion.

8. Applicable Law, Jurisdiction

Only Czech Law applies. The exclusive place of jurisdiction lies in Prague, Czech Republic.

WARRANTY CERTIFICATE

Product name:

Date of installation:

Seller:

Serial number:

Installer:

Date of purchase:

